

South west stakeholder newsletter – August 2019

Welcome to the first edition of Health Education England's regional stakeholder newsletter for the South West.

This regular publication will keep you up to date with important developments at Health Education England (HEE). In this publication we will bring you information on our work across the region in medical and dental education, workforce transformation, and primary and community, as well as sharing the latest news, contact details ways for you to get involved with HEE.

If you have any feedback on this newsletter, or would like to get in touch with a story to share, then please email us at: engagement.sw@hee.nhs.uk. If you have been forwarded this newsletter and would like to sign up for future editions, you can do so by [entering your details here](#).

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Debi Reilly appointed South West Regional Director



Debi Reilly has been appointed as the new Regional Director for HEE in the south west. HEE has aligned it's regions to map those of NHS England and NHS Improvement, and Debi's appointment ensures HEE has the best regional structures to support the delivery of system-wide workforce plans and ensure that we can transform the way we work, in a more joined-up, effective and comprehensive system leadership model to the NHS.

You can contact Debi at debi.reilly@hee.nhs.uk.

Appointment of the Regional Postgraduate Dean - South West



HEE has appointed Geoff Smith as the Regional Postgraduate Dean for the south west. Geoff is currently a Deputy Dean for HEE in London and has been acting as interim Dean for the south west in recent months.

On his appointment, Geoff said:

"I am delighted to be formally appointed to this role. The south west has an amazing reputation for healthcare education and training. The importance of recruiting, developing and retaining the right people with the right skills and values to transform health and healthcare for our patients has never been greater"

Geoff is a consultant gastroenterologist and bowel cancer screening endoscopist. Prior to his appointment, he was an Associate Medical Director at Imperial Healthcare. He chairs the JAG Quality Assurance of Training group and the European Gastroenterology and Hepatology Exam Board. You can contact Geoff at Geoff.Smith2@hee.nhs.uk.

HEE Mandate and strategic update

Health Education England has been given its [Mandate](#) by the Government, showing its fundamental role in helping to improve the quality of healthcare and create more fulfilling roles and careers for those working in the health service by ensuring that education, training and professional development equip staff with the skills needed for a 21st century healthcare system.

HEE and NHS England and NHS Improvement are committed to working much more closely together at both national and regional levels, building shared partnerships with local health systems and our wider partners and stakeholders to deliver the vision and immediate actions set out in the [NHS Interim People Plan](#).

HEE's key national achievements across 2018 - from recruiting the largest number of GP trainees in NHS history, spending an additional £40m to strengthen investment on workforce development (a 50% increase on the previous year) and doubling the intake of the NHS Graduate Management Training Scheme - are being celebrated with the launch of a [new eye-catching infographic](#).

Trainee Nursing Associates

Building on the recent celebrations of the newly qualified Wave 1 Nursing Associates, newly qualified Nursing Associates from Wave 2 are now entering the workforce across the region.

The Trainee Nursing Associate programme for the South of England has also had a successful Wave 3 in 2018, where we have secured 1,112 Trainee Nursing Associate places across the region.

HEE has now secured funding for a further 7,500 places for Wave 4 nationally and the south west has been allocated 699 places. We are well on the journey to enable to people to apply for places, involving employers working in partnership with their chosen education providers. [Click here](#) to watch a video featuring Leanne Roberts, a first wave trainee in Devon and Exeter, who talks about what she wants to get out of training to become a nursing associate.

Celebrating Collaborative Learning Conference

HEE's Quality team in the south west hosted a successful Celebrating Collaborative Learning Conference in May. The event brought together strategic and operational leaders to share knowledge, experience and research from across the UK and Amsterdam. With the call for the expansion of placement capacity, collaborative learning models are of significant importance in mental health, acute and community settings, with potential not only for nurses, but all allied health professions and medical colleagues. Keynote speakers included Prof Lisa Bayliss-Pratt, Chief Nurse for HEE; Chief Executive from the Queen's Nursing Institute, Crystal Oldman; and Beyke Gazendam and Nicolette Donkersloot from Amsterdam University Medical Centre.

For more information, please contact [Jane Bunce](#), Quality Manager, HEE.



Quality and Innovation: achieving excellence in healthcare

HEE, the South West AHSN and West of England AHSN held a joint conference in June, focussed on quality improvement (QI) and patient safety.

Over 250 multidisciplinary healthcare professionals from across the south west region attended the event, which promoted quality improvement and innovation in health care, celebrated QIP learning from the region and disseminated good practice on patient safety.

Prof Wai Tse, Associate Dean for HEE opened the event and the day included a captivating talk from Alan Ryan, HEE's Director of National Programmes on "Technology Enhanced Learning – does technology actually make a difference to education?". This was followed by a presentation "Exerting Influence without

Authority” by the current HEE Quality Improvement Fellows - Sarah-Jane Bailey, Kirsty Brownlie, Danielle Eddy, Alex Lomas and Geraint Phillips. They shared the challenges and successes in leading their own QI projects and emphasised the importance of perseverance, sustainability and succession planning.

The conference highlighted the exponential increase in QI activity in the region, year on year. This year, we received 120 abstracts from staff and trainees from all over the region. These QI projects and innovations, have all led to tangible improvement in patient experience, outcome, and efficiency. For more information on the event or the QI and patient safety programme, please contact Wai.Tse@hee.nhs.uk.



South west winners honoured at HEE awards ceremony



Outstanding, inspirational staff who embody the values of the NHS have been honoured at a prestigious awards ceremony in London.

The annual Healthcare Education and Training (HEAT) Awards, run by Health Education England (HEE), aim to celebrate all that is very best about education and training in the NHS workforce and help foster an environment of compassionate, high-quality care.

This year saw two winners from the south west scoop prizes. Rachael Brandreth, Professional Lead for Dietetics from Royal Cornwall Hospital NHS Trust won the Emerging Leader of the Year award; and Layth Tameem, Anaesthesia Registrar and University Hospitals Bristol NHS Foundation Trust, won the Student Educator award. You can view the full details on HEE’s website [here](#).

International GPs visit the south west

Three GPs taking part in International Recruitment Programme visited the Great Western Hospitals NHS Foundation Trust on the 11 July, to learn about the rewards and challenges of working in a busy hospital in the south west of England.

The GPs, from Slovakia, Romania and Hungary, were welcomed by Medical Director, Dr Charlotte Forsyth and Chief Nurse, Julie Marshman, who introduced them to staff in the Emergency Department, Ambulatory Care and Triage Service and the Urgent Care Centre.

The group then attended a job fair to meet local GPs and clinicians and take part in the final interview process for the programme. The successful GPs will be offered a choice of practices able to offer them the opportunities and support they need to transition to working in the UK.



For further information please visit the NHS England website [here](#).

Somerset Home First

Somerset Local Workforce Action Board ([LWAB](#)), Somerset County Council's adult social care team and the county's hospitals have developed a joint programme with the aim of reducing hospital stays by up to 10 days, by offering patients the opportunity to finish their therapy out of the hospital with tailored help from professionals. Tim Baverstock, Commissioning Manager at Somerset County Council, and Kate Smith, Therapy Services Lead at Musgrove Park Hospital, have produced a [short video](#) talking about Home First and how it is making a difference to people across Somerset.

Instead of waiting to complete assessments in a busy and unfamiliar place, people can be discharged home at the right time and get support for important tasks, tailored to their home, enabling a quicker recovery. In just over a year, Home First has helped 2,000 patients leave hospital up to five days earlier, avoiding 7,500 nights in acute hospital beds and the NHS saved at least £2M. Along with other schemes, reducing overall delayed discharge in the county by 75%, from 3,500 bed days lost per month, to 800. More information can be found [here](#).

BNSSG Apprenticeship Procurement

In the Bristol, North Somerset and South Gloucestershire (BNSSG) STP area, HEE has funded an apprenticeship project manager to co-ordinate a strategy and to facilitate the joint procurement of apprenticeships which support one of the STP goals of creating a sustainable pipeline of highly skilled, motivated and flexible health and social care workers.

This work has enabled the recruitment and development of apprenticeships in the BNSSG area at scale and across all health and social care providers, including care homes, hospices and GP practices.

Apprenticeships which have been procured to date for the whole health and care system in BNSSG cover; level 2 and level 3 healthcare support workers, nursing associates, advanced clinical practitioners, as well as leadership and management. The procurement of the registered nurse degree apprenticeship is in progress.

A case study has been published on the [Healthcare Apprenticeships Standards Online](#) (HASO) website as it is believed to be the first STP to be working collaboratively in this way. It demonstrates the benefit of HEE's funded apprenticeship post (James Orpin-Wright) and the collaborative working between James, Julian Newberry (BNSSG apprenticeship group chair), Nick Jupp (HEE workforce transformation lead) and Sarah Marcello (HEE / ESFA Apprenticeship Relationship Manager). For more information on this programme, please contact nick.jupp@hee.nhs.uk.

South West Podiatry

HEE has also facilitated two workshops for podiatry leads from across the region, supported by Carrie Biddle, HEE's South West AHP Leadership Fellow. The workshops included an action planning 'hackathon' and delegates captured the good practice and where it is happening as well as identifying gaps and priorities. The outcome led to the creation of four work programmes, one for each of the national priority areas: attracting people to podiatry; influence and impact; retention, leadership and educational development; and future direction and innovation.

HEE is now supporting the development of the work programmes and is engaging with wider podiatry staff to gain front-line involvement. We are also working with the South West AHSN and have created a workspace on their [Models of Care portal](#) (registration required) to enable virtual collaboration from across the region. For more information, please contact nick.jupp@hee.nhs.uk.

If you would like to get in touch with any member of staff, but are not sure who to contact, then please email matthew.friend@hee.nhs.uk.

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