


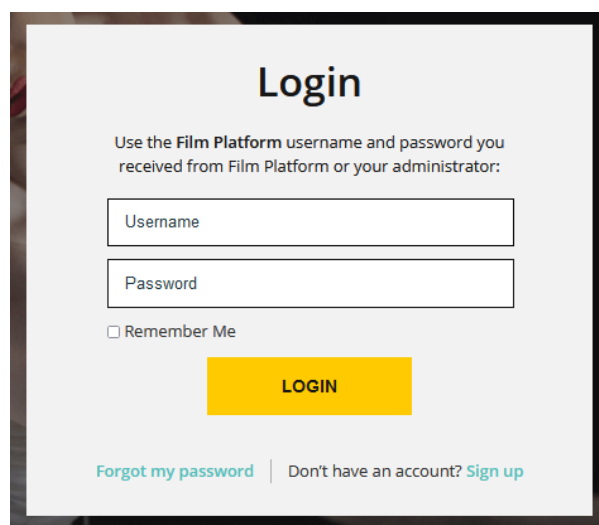
# How to Watch Your Film on Film Platform

Your institution's Film Platform account can be accessed directly through the site's login page:  
<https://www.filmplatform.net/login/>

Registration is not required prior to viewing.

## How to Watch Your Film

1. Go to <https://www.filmplatform.net/login/>
2. And enter the following credentials:
  - i. Username: **EHCAPUser**
  - ii. Password: **EHCAP2022**
3. Once you are successfully logged in, you will see your institution's streaming page, which lists all the films you have access to.
4. Clicking on a film's poster will lead you to the film's page.
5. Start playing the film by clicking on the Play  button in the middle of the player frame.



The screenshot shows the 'Login' page of the Film Platform. It features a title 'Login' at the top. Below it, a message states: 'Use the Film Platform username and password you received from Film Platform or your administrator:'. There are two input fields: 'Username' and 'Password'. Below these fields is a checkbox labeled 'Remember Me'. A yellow 'LOGIN' button is positioned below the checkbox. At the bottom, there are two links: 'Forgot my password' and 'Don't have an account? Sign up'.

## How Can I Contact Support?

For more information check out our [User Guide and FAQ page](#)

You can also contact us directly using the following [support form](#).

When contacting our Support Team, please state your university's support code: **789E**