


South West Celebration of Practice Nursing Event and Awards


Somerset LMC Training hub and
Somerset Clinical Commissioning
Group

Meet the Training Hub Team


GENERAL PRACTICE EDUCATION & TRAINING ORGANISATIONS LIVING IN SOMERSET JOBS CONTACT EMAIL US 01823 331 428

A combination of backgrounds, knowledge and insight built up over many years creates a reliable network to support and guide you through turbulent times as well as celebrate your successes and achievements.


The Team




Dr Martyn Hughes
Education and Clinical Lead, SGPET and CEPN



Jill Hellens
Executive Director, Somerset LMC/SGPET



Carol Hobbs
Education Facilitator, Somerset CEPN



Paula Messenger
Nurse Advisor, Somerset LMC



Primary Care Quality Team QI trainers and Coaches

Jonathan Davies Dip RN, Dip RSCN, BSc Prof Practice
Primary Care and GPN Quality Lead



Patricia Hymas ARRC MSc MBA RN RM
Quality Improvement Facilitator





General Practice
in Somerset

Great Place, Great Potential

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Nurse training & education

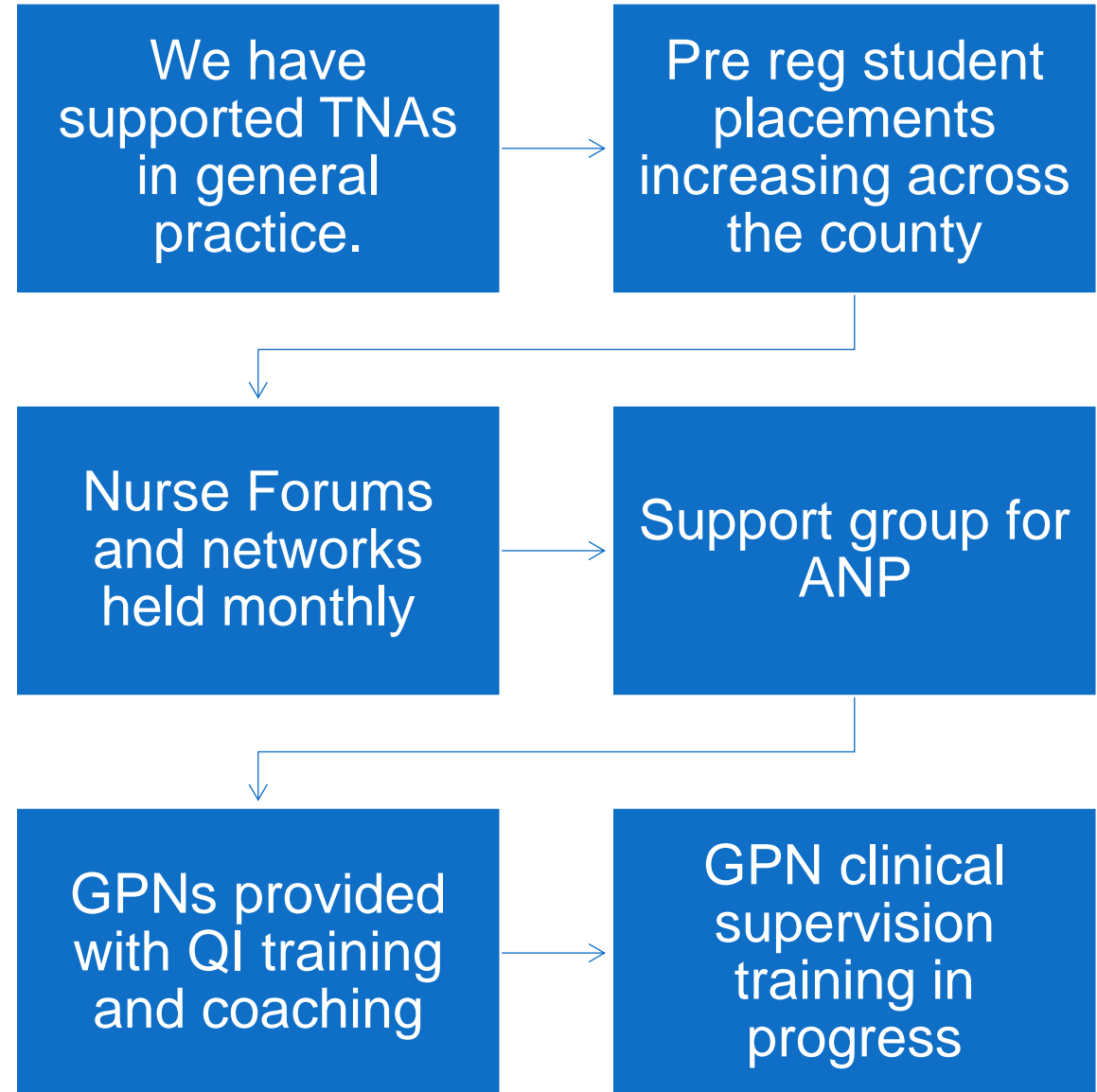
"The general practice nursing workforce must be at the forefront of leading change by delivering better health outcomes in primary care, and by making primary care 'the place to be' for ambitious nurses who deliver world class care and support our population to live well." Health Education England



Resources for GPNs in Somerset



What we have done so far...





Development in PCNs

- Leadership training and support
- Webinars for PCNs around ACP – Somerset ACP strategy
- CPD for GPNs supporting career development
- QI training supported by the CCG – Bronze and Silver
- GPN Fellow appointed to support fellowship and New to Practice Programme

GPN leadership

- GPN appointed as Education Facilitator
- SGPET continues to support nurse training and education
- Queen's Nurse Award achieved by Paula Messenger LMC/Thub Nurse Advisor
- Safehouse for nurses needing support

GPN: QI PROGRAMME



COUNTY WIDE QI FACULTY

- Somerset CCG
- Somerset NHS Foundation Trust
- Yeovil District Hospital NHS Foundation Trust
- Somerset County Council
- South West Academic Health Science Network
- Somerset GP Education Trust

One concept, three levels:

Bronze
Silver
Gold

Before you start:

People

Form your team
Who are the right
people for this work?
Engagement
Commitment

7^{Steps} to Quality Improvement

Problem

Discuss and
understand the
problem

1

Aim

What do you want
to achieve?
How much? By
when?

2

Measures

How will you
measure the
benefits?

3



Plan

Driver
diagram

4

Change Ideas

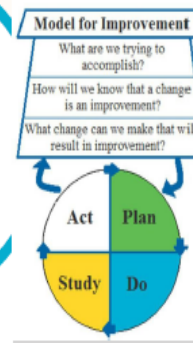
Never just one
idea

5

Test and learn

PDSA cycles

6



Spread

Tell your story
Share what worked
Share learning

7

Bronze QI training for GP Nurses

“Engaging session with group work. Pleased that QI is now being aimed at Practice Nurses with the training session empowering Nurses to make changes”

- Four hours of training on managing Quality Improvement projects and acting as change agents.
- Small Groups 4-12 Nurses
- 11 Sessions across the county
- 93 GP Nurses Trained
- Average feedback score 4.5 out of 5
- Bronze training provides the foundations for a QI approach – embedding Nurses as leaders of change using the Model for Improvement, day to day
- 18 of 96 attendees of the last (19/20) Somerset wide Primary Care QI Planning event were GP Nurses. The previous year the event had only one regular GP Nurse attendee.

Silver QI training for improvement project teams

- Three half day sessions, with dedicated QI coaching support during life of project.
- First cohort completed: Six Project teams supported that include a total of Ten Primary Care/PCN Nurses.
- GPN 10 focused Silver QI training embedded GP Nurses in major change projects across Somerset

QI and Leadership Coaching

- Ten Primary Care/PCN Nurses received QI coaching as part of improvement teams.
- Six Primary Care Nurses received 1:1 Coaching in applying QI to leading changes in their GP practices.
- Improvement Projects included: Clinical Leadership, Clinical Supervision, Palliative Care, End of Life, MDTs integrated care / DES in care homes, Team Resilience and Clinical Audit.

The future after the GPN10 Programme

- Training Hub support including safe house and Lead Nursing Meeting ongoing
- New Virtual Bronze and Silver QI training offers will be offered to GP Nurses
- QI and leadership Coaching will be expanded with the development of the coaching skills at a PCN level
- New PCN Lead Nurse role in Somerset, will have 12 GP Nurses leaders across the counties as part of PCN/neighbourhood leadership teams.
- Development of Gold QI training for GP Nurse leaders.